

Checklist: How to order your tbone aviation™ Headset

1. Open the web shop
2. Select Headset
3. Select the interface type (Jack for Boeing and most others – XLR for Airbus and a few others) ... Press Purchase
4. Your order form shows the headset model. If you agree then press Place in Shopping Basket
5. Scroll down the next page and press Go to shopping basket
6. Now you should see your order so far.
If you have a promotion/discount code enter it in the box down to the left – Remember to press Approve and notice the new calculated price.
Press Check Out.
7. Fill in your data
Note: If you want the headset to be delivered at a different location – put a check mark in the 'Delivery Address' box and enter the data for the delivery.
Press Continue (if nothing happens, you may have left out required data).
8. Check the dispatch data carefully and edit if necessary.
You can save the shipping cost if you pick up the headset in CPH. Place a check mark if you want to collect the headset at tbone's office (our coffee is always hot and fresh!).
Press Continue.
9. Select the appropriate credit card.
10. Read the 'long tale in small prints' and place a checkmark to accept our terms and conditions.
Press Approve
11. Input your credit card data and press Complete Payment
Note – on very rare occasions your credit card provider may have blocked international purchases. If your payment is rejected please contact your credit card provider.
Should your card persistently be rejected, please contact us at sales@tboneaviation.com.

When the payment is complete you will receive an order confirmation.

IMPORTANT: Please follow the link on the order confirmation and download/print the 'ear impression standard'!

It is now time for ear impressions. You can get them at any hearing clinic who sells hearing aids. Bring with you the 'ear impression standard' and make sure the audiologist reads and understands our requests.

You should ask them first: *Do you use silicon impression materials?*

If they say 'yes', then hand them the 'ear impression standard'.

Ask them: *Do you understand the requests about the quality in the 'ear impression standard'?*

If they again say 'yes', you should be safe with them.

Have the audiologist sign and stamp the 'ear impression standard' and send the impressions including the form to us (find the address at the 'ear impression standard').

Make sure the impressions are not damaged or deformed during the transport.

And remember ... you are always welcome to ask questions or make comments here:

sales@tboneaviation.com.